

# Personnummer Change Guide

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This guide is split into sections below to provide what resources you need, where to go and any extra info

The priority listings are to advise you on which order is best to pursue things to avoid any significant interruption of access to banking and the likes!

**KNOW YOUR RIGHTS! As per Article 16 of GDPR, entities must update your information "Without due delay".**

**Report to IMY/Finansinspektionen if any entities fail to update your data within 5 working days.**

**Do NOT take any excuses as a valid explanation for why such a change is taking a long time, this includes "we've never seen somebody change personnummer before"**

## Specific info for overseas citizens in Sweden or Swedish Citizens overseas

Skatteverket will honour a gender marker change that has been performed overseas, as long as you are a citizen of that respective nation or resident at the time of the change (The latter can apply to Swedish citizens abroad)

The primary sources that they refer to is a Passport or Population Register extract for a change. Note that some countries such as the UK do not have a Population Register. Therefore, for countries such as the UK, it is only possible to use this overseas route if you are a British citizen.

Primary source for this info - [Change of Personnummer \(In Swedish\)](#)

If any further evidence is requested when you have shown SKV the new Passport, contact the Case Handler (Handläggare) with the above link as a point of reference

## ***Nationalities & Jurisdictions with passport gender marker changes accepted by Skatteverket***

United Kingdom - Only a Passport change is needed and not a GRC, a GRC only allows the change of Birth/Marriage/Death Certificates

Switzerland

*Others will certainly exist, please email the address above with additional information*

**DISCLAIMER - All the information made available here is subject to change and was accurate at the time of submission  
This is a crowdsourced guide based on informations received by myself and others, your input for this guide is valuable!**

<b>Personnummer Change</b>				
<i>ID Documents and other crucial stuff - DO THESE FIRST!</i>				
<b>Organisation</b>	<b>Priority</b>	<b>How to do it</b>	<b>What you'll need</b>	<b>Notes</b>
ID Card (SKV)	VERY HIGH	Online + 2 visits (Photo & Collection)	Proof of Payment, Old ID Card, SKV paper of the change	400 SEK Cost. Processing time is listed as 2 weeks, SKV has said can take 5-7 weeks while they "investigate"  <b>TIP - Retain the old card! You're not obligated to hand it back in, this can come in handy for any Frikort eligibility for appointments &amp; prescriptions!</b>
ID Card (Polisen)	VERY HIGH			
Passport (Polisen)	HIGH	Book a time for TWO people. Person 1 being your old personnummer and Person 2 being the new one.	Current ID, SKV Paper, Proof of Payment & "Attesting Person"	Your "Attesting Person" can be a family member, employer, carer or partner, A full list can be found on Polisen's website. OBS - Request the Old ID card/passport back even if it has been physically cancelled if in the event you need to inform other places at a later date
Passport (Foreign Citizens)	VERY HIGH	Depends upon regulations in the jurisdiction  Please note that Dual Citizenship may create additional issues, contact the relevant passport issuing agencies (This is not necessarily the Embassy)	At least the updated documents from the jurisdiction where you have changed them	For overseas Swedish Citizens <b>UNITED STATES</b> - Check <a href="https://se.usembassy.gov/passports">se.usembassy.gov/passports</a> for what and how you should apply, this can sometimes require a visit to the US Embassy in Stockholm <b>UNITED KINGDOM</b> - Application must be done through the gov.uk applications portal, passport will need to be sent back to the UK. Embassies can only issue ETD's for Emergency Travel, the FCDO does not handle passport applications. Do not contact the British Embassy unless you are applying for an Emergency Travel Document (ETD) <b>HUNGARY</b> - Due to legislation passed in March 2020, gender marker changes are not possible. There is an ongoing case in the ECJ supported by Hättér Társaság. If you are affected by this legislation, email hatter@hatter.hu who are collecting cases as part of the litigation process. Name changes are subject to the approval of the Ministry of the Interior. Renuinciation of Hungarian citizenship is possible if you hold multiple citizenships. Consider your EU rights as a priority.
Migrationsverket (Residence Permits)	VERY HIGH	Book an appointment online at one of their centres, request for one to take Fingerprints and Photo  Free of charge	Old Residence Permit (Will be taken at appointment) & Passport	Ensure your passport of your native country is updated correctly. <b>Inform Skatteverket *first* so their Population Register info matches</b>  After the appointment, it takes up to 2 weeks to arrive in the post  This will not affect your ability to enter/exit Schengen on the old one following observations at Amsterdam Schiphol & Stockholm Arlanda border control from December 2021.
1177	VERY HIGH	Email to E-Hälsomyndigheten is the most convenient way to do so Visiting your Apotek will confirm the change, or not	To check at Apoteket, Old ID + SKV Paper OR New ID	<b>For Prescription Högkostnadskydd</b> Locks old account automatically. Apotek stores will honour prescriptions with an Old ID + SKV Letter. Online pharmacies such as <a href="https://apotea.se">apotea.se</a> won't work until BankID acquired To request Högkostnadskydd to be transferred, send an email to <a href="mailto:registrator@ehalsomyndigheten.se">registrator@ehalsomyndigheten.se</a> and mention both Personnummers, ideally send a scanned copy of the SKV paper
	HIGH	Contact a Vårdcentral or any other Mottagning that you visit regularly, they can see the info for you  Where to contact for queries about this will vary by region, that provider should provide that info to you if in the event of any issues	For visits, either New ID Card OR Old ID + SKV Paper	<b>For visit-based Högkostnadskydd</b> Transfers automatically to new Personnummer for the rolling 12 month period you were currently through  If possible, keep screenshots of the previous Högkostnadskydd in 1177  <b>For appointments, take the SKV letter to assert the change has happened and to avoid unnecessary charges!</b>
	VERY HIGH	Phone Calls/Visits to Reception/Letters by Post	Mention Old & New Personnummer	<b>For Prescriptions</b> Inform each healthcare provider/mottagning about the old and new numbers, request that ALL information is transferred including all prescriptions, to the New Number
BankID (See Finance tab for more info)	HIGH	Bank branch visit, old BankID card	New ID Card, SKV Paper	
CSN	VERY HIGH (If income dependent)	Changed automatically, but you MUST register your bank acct again with the new personnummer w/swedbank's register .	Bank ID (new personnummer) OR Old ID + SKV paper + going to a Swedbank branch	
Driving License (Transportstyrelsen)	HIGH	Await a letter from Transportstyrelsen, they will request a new photograph to issue a new and updated Driving License	A new passport photo	One of the most straightforward pieces of ID to get updated (if you have one, of course)

Parental Attachment	HIGH	Make sure your parental status reflects in 1177, schools etc.	You need the new personnummer and new BankID. If your parental status has not automatically updated in 1177 / pharmacies, contact Skatteverket. They need to ensure your profile reflects the status.	There's a chance no one is going to know what you're talking about, ask them to continue referring you to someone who does get it.
Jordbursverket (Chipped Pet Registration)	VERY HIGH	Take a note of the Chip/ID Number of pets which you are the registered owner. After receiving access to your new BankID, you can "change" the pets ownership to your new account	New BankID to log in to JBV's portal	

<b>Personnummer Change</b>				
<b>Finance (Banking, Credit Cards, Pensions, CSN)</b>		<b>NOTE - Banks appear to have a lack of standardised policies</b>		
<b>Organisation</b>	<b>Priority</b>	<b>How to do it</b>	<b>What you'll need</b>	<b>Notes</b>
CSN	VERY HIGH (If income dependent)	Changed automatically, but you MUST register your bank acct again with the new personnummer w/swedbank's register .	Bank ID (new personnummer) OR Old ID + SKV paper + visit a Swedbank branch	
Pensionsmyndigheten (State Pension)	LOW	No action required		Is done automatically to new Personnummer
Handelsbanken	VERY HIGH	Book an appointment at a branch, inform them of a Personnummer change so paperwork can be prepared. In general, the more the better		Easiest way is to book an appointment and get a brand new account set up. This will block your card so make sure you have about 2-4 weeks of spending money available elsewhere while waiting for the new BankID Card, Debit Card & PIN Code letter. Should you have any invoices for the following month, budget these in to how much you set aside. If you're unable to do this, contact the service directly and explain your circumstances for a possible late payment to avoid any reminder or action from Kronofogden. <b>OBS - Standing Orders/Autogiro will be "deleted" and you will have a new Debit Card and Account Details, update these as soon as possible</b>
Swedbank	VERY HIGH			
Nordea	VERY HIGH			
SEB	VERY HIGH			
Danske Bank	VERY HIGH			
Skandia	VERY HIGH	<b>Unknown</b> - Call Kundservice and enquire	Old ID + SKV Paper  New ID Card can be even more convenient to have	You are <b>NOT</b> obligated to disclose why your Personnummer has changed. If asked, direct to the SKV Paper which mentions that the reason is stated as an undisclosed reason. Be prepared to potentially visit a branch multiple times. Report any failure to resolve the matter in a timely manner directly with your branch, it can be sometimes reasonable to request part/all of your annual account fee to compensate for the inconvenience  TIP - Consider getting a Revolut or Wise card for the period you won't have access, it's not tied to your Personnummer and is helpful in the long term for any travel abroad outside Sweden as they provide very good exchange rates for foreign currencies. It also means you've got a backup payment card for now and the future as well as Bank Accounts not only in SEK!
Bank Norwegian (Credit Card)	MEDIUM	Contact Kundservice on the Bank Norwegian website	A scanned copy of your SKV paper	Upload the SKV Paper to "Mina Sida" on your account and Customer Service will transfer the account to your new BankID
American Express	MEDIUM	Customer Service, by email and/or phone	New ID Card + SKV Paper	Send new ID card and if possible, SKV paper to kundservice@aexp.com. Be prepared to call them up if necessary. Ensure all data reportable to UC has been transferred.
Collectum (Private Pension)	LOW	Email	New & Old Personnummer	Send an email to info@collectum.se and they will change this for you
Parent's Will/Inheritance	HIGH	In Person	New Personnummer	Your parents need to update their will/inheritance information to your newest personnummer and name. It can have a lot of legal ramifications if they pass and this information isn't current.  For arrangements outside of Sweden, check local regulations
Läraryrsförsäkringen	LOW	No action required		Is done automatically to new Personnummer
Kronofogden (If unsettled payments arise)	VERY HIGH	<b>Pending further research</b>		Given the circumstances, an unsettled debt may arise. This is very rare but not impossible. Any unsettled debts referred to them will be transferred automatically
Invoices & Recurring Payments	VERY HIGH	Pay off these upcoming costs in advance wherever possible		For places where it's not possible to pay using an OCR or Autogiro, contact them to see if bills can be settled in advance or in arrears as a one-off agreement. This may be one area in which you may require a friend/relative to assist you, keep this in mind when doing that lump transfer to your secondary Wise/Revolut account as this means you can pay them off without delay!

<b>Personnummer Change</b>				
<i>Work &amp; Education (Unions, A-Kassa, Pensions, etc.)</i>				
<b>Organisation</b>	<b>Priority</b>	<b>How to do it</b>	<b>What you'll need</b>	<b>Notes</b>
CSN	VERY HIGH (if income dependent)	Changed automatically, but you MUST register your bank account again with the new personnummer w/swedbank's register	Bank ID (new personnummer) OR Old ID + SKV paper + going to a Swedbank branch	
Education Grades	MEDIUM			Applicable only to those with Högstadiet NP and/or Gymnasium Education in Sweden For overseas education, check with the relevant exam boards/educational institutes If applying for courses in Sweden, the SKV name change letter with "old" certificates can suffice. Your deadname does not appear anywhere else and is only used to determine your eligibility for courses given your current qualifications.
Sveriges Lärare	LOW	No action required		Done automatically
Lärarnas A-Kassa	LOW	No action required		Done automatically
Payroll	VERY HIGH	Contact HR	Paperwork may be required	Keep an eye on new bank details which may be necessary as well as any registration of your new bank details to their payroll system
Antagning/University Admissions	MEDIUM	Old account locks automatically. Make a new one with the new personnummer and all the info will be there.	Only internet access	Only for those applying to Further Education
LADOK (University Registration & Certification)	LOW	Log in with your respective University's login details	No action required	All information should be there as before, check the P-Number in the lower right corner of the menu is correct. Any issues should go to the University's Registry department

<b>Personnummer Change</b>				
<i>Retail</i>				
<b>Organisation</b>	<b>Priority</b>	<b>How to do it</b>	<b>What you'll need</b>	<b>Notes</b>
ICA	LOW	Online	Nothing	Should be done automatically, type in new Personnummer to register points
IKEA	LOW	Online	Nothing	Nothing lost by making a brand new account
SJ	MEDIUM	Online	Nothing	Send an email to kundservice@sj.se explaining the matter, they'll create a ticket with their IT Department to get Prio fixed. This can take some time, give it 2 weeks before contacting them again.
SAS EuroBonus	LOW	Online, email gold.se@sas.se	Passport	Send a photo of your new passport with your EuroBonus number, request what title you want in place
KLM Flying Blue	LOW	Online, email flyingblue@airfrance-klm.com	Passport	Send a photo of your new passport with your Flying Blue number, request what title you want in place
BA Avios	LOW	Online, use their webform on their site	Passport	Send a photo of your new passport with your Avios number, request what title you want in place
Coop	MEDIUM	Contact Customer Services	New P-Number & New Bank Details	Contact them with both the old and new numbers They will require you to pay the registration fee again but you will receive a refund form to get the 100kr fee back from the old P-Number
Willys	LOW	Online	Nothing	Should be done automatically, type in new Personnummer to register points
SL	MEDIUM	Online or by Phone	New P-Number & BankID	Issues have been reported with SL not following GDPR obligations. They should NOT charge you to get a new Green Card and should honour the Replacement Guarantee in full even after the change to any tickets you may have.

<b>Personnummer Change</b>				
<b>Organisation</b>	<b>Priority</b>	<b>How to do it</b>	<b>What you'll need</b>	<b>Notes</b>
Cancer Screening	VERY HIGH	Contact when expected or unexpected	Patience and resilience	<p>When your personnummer changes, your automated reminders for cancer screenings change. Keep track somewhere to know when to contact them to make a booking such as setting a Google Calendar reminder. Try to book at an LGBTQIA+ unit if they're available in your area.</p> <p>A self-test can sometimes come in the post (especially for cervical cancer), contact the responsible clinic to opt-out of this.</p> <p>Use 1177 to find guidance on what you need and when you'll need it, a reliable alternative source is nhs.uk</p> <p>Be wary in particular of Cervical Cancer &amp; Prostate Cancer checks, these are most common</p>
Valmyndigheten (Electoral Commission)	LOW	No action required	New ID card when elections do come up	<p>They will transfer "residence time" for non-EU citizens so that time shall be added so your Right to Vote (Rösträtt) will not be affected to participate in Regional &amp; Municipal elections. This is 3 years from being registered in Sweden.</p> <p>If happening close to an upcoming election (Local/National/European/Sami/Church), contact Valmyndigheten for further info</p>
Migrationsverket (For eventual Permanent Residence & Citizenship applications)	LOW	For future application(s), nothing For residence cards, visit to MV	New ID when applying + SKV Paper as an attachment	<p>All of the time under the previous Personnummer counts towards any habitual residence requirements for Permanent Residence or Citizenship. Any prior residence status will transfer automatically though any biometric cards will need updating, book an appointment at Migrationsverket to do this.</p> <p>To avoid any issues, attach the SKV paper demonstrating the change of Personnummer to keep a water-tight paper trail</p>